

Managed Network Services

"It's not realistic to keep buying hardware and doing everything ourselves. Our competitors are outsourcing more and more, and we need to take cost out where we can and also make our network performance as efficient as it can be."

Global sourcing executive, Global 200 Chemical Company



Work Smarter, Not Harder

Managed Network Services (MNS) provide the assurance that an already over-extended IT department cannot. With the knowledge and resources in place, the right partner can support the technology needs of your organization while providing you with the ability to extend your enterprise infrastructure more effectively.

Why One Source Networks' Managed Network Services?

One Source Networks' (OSN) Managed Network Services provide enterprises with a comprehensive and efficient way to manage an entire portfolio of data and voice services. Our Managed Network Solutions offer companies the benefit of working with one provider to manage an integrated global infrastructure inclusive of services, hardware, software and reporting tools to ensure the health of your global network. Our MNS can be deployed across its entire portfolio of services – whether it's one carrier solution or a mix of multiple service provider offerings, service assurance is applied across the entire voice and data communications architecture.

OSN's solutions offer companies the opportunity to leverage best-of-breed network technologies and services from carriers around the world integrated under one service contract, one bill and one account management team. With a bevy of services and nearly unlimited network architecture configurations, the best implementation requires the best support. OSN's MNS goes beyond the turn-key approach it already delivers to provide a single integrated view of your global network and offers comprehensive cost effective reporting to operate your business more effectively.

Our Managed Network Services augment your own in-house IT staff, offering everything from proactive network monitoring of the LAN and WAN, to fully managed network services that complements your entire IT team.

OSN's MNS services provide:

- Comprehensive coverage of your LAN, as well as WAN devices
- Proactive monitoring, ticket management and reporting
- Cost effective hardware and software support
- Real-time reporting and monthly executive summary reports
- 24X7 network monitoring and management services

We also offer value-add solutions such as:

- Customer Premise Equipment (CPE) - Supply, maintenance, installation and configuration in conjunction with our network solutions

One Source Networks' Managed Network Services take the pain and worry out of network management while empowering your team to implement the right infrastructure to support your business' needs. Contact your OSN sales rep to learn more and further explore all of your options, info@onesourcenetworks.com. You can also visit our website <http://www.onesourcenetworks.com/managed-services>

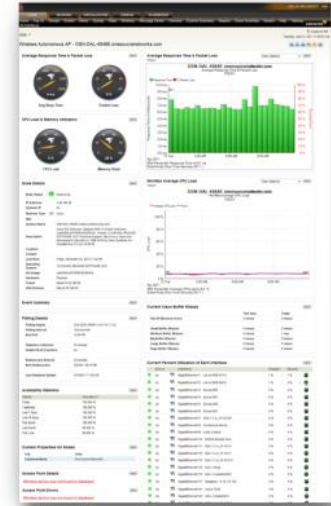
Flexible Options that Meet your Needs

We offer multiple service packages to provide you with the right level of support your IT organization needs:

Basic Monitoring

Available with all OSN network solutions, provides proactive monitoring and integrated ticket management at no additional fee.

- Monitoring up/down and circuit support
 - Proactive service monitoring and alarming for network circuits, local access and CPE including switches, routers and servers
 - Automatically generated alarms sent to your nominated contacts
 - Automatic trouble tickets opened for outages and regular updates communicated to your staff
 - Real-time portal view of circuit status for easy reference



MNS Lite

Available with all OSN network solutions, provides proactive monitoring and full device and circuit reporting. MNS Lite includes proactive service monitoring and full reporting on the health of your CPE and circuits. Data is available real-time and in historical format and is customizable based on the individual user's preference.

- Full performance monitoring and circuit support
 - Proactive service monitoring and alarming
 - Comprehensive trouble management from ticket initiation through resolution
 - Reporting
 - Secure web portal access with on-demand and historical reporting
 - Real-time bandwidth utilization
 - Packet Loss
 - CPE statistics
 - Hourly, daily, weekly, monthly views
 - Automatic monthly pre-defined summary reports on critical parameters

MNS Complete

OSN's most comprehensive Managed Network Service offering includes all features and benefits of the Basic and MNS Lite packages plus full hardware management including network and CPE configuration, device support, software upgrade management and bug fixes. Unlike standard managed router services, OSN's solution is a flat rate across designated devices, making it easy to manage your budget.

- Complete managed router, switch and server service and comprehensive network circuit support
 - Device configuration, management and support
 - Service monitoring and ticket management
 - Comprehensive trouble management from ticket initiation through resolution
- Reporting
 - Secure web portal access with on-demand and historical reports
 - Real-time bandwidth utilization
 - Packet Loss
 - CPE statistics
 - Hourly, daily, weekly, monthly views
 - Automatic monthly pre-defined summary reports on critical parameters
- Cost effective hardware and software maintenance with flexible options

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